Emerging Trends for the Millennium: Communications Technology

Scott Bradner

Harvard University

sob@harvard.edu

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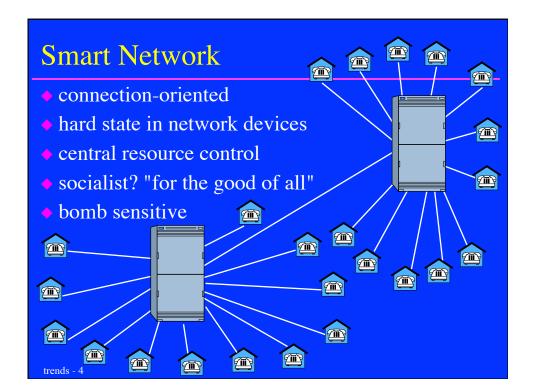
Vectors • if we need to know where we are going • we need to know where we have been • and where we are trends - 2

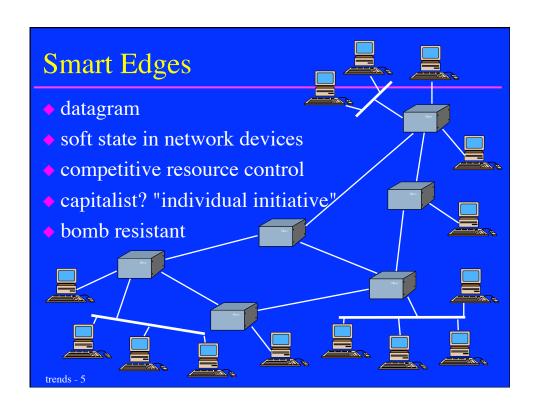
In the Beginning

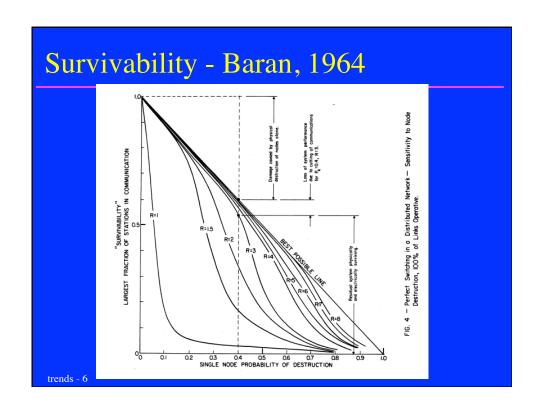
- in the beginning (and now)
- there was (is) philosophy or is that religion?
- smart network vs. smart edges
- centralized vs. distributed

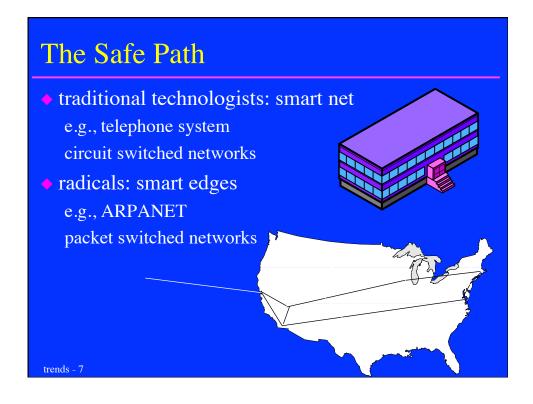


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What is the Internet?

- separately identifiable data network distinction changing
- hype topic
- Wall Street crack
- security worry
- reliability worry
- ◆ TCP/IP





- if you are asking "what is the application" you have already lost
- many looking for "the killer app"
- what was killer app for telephone
- what was killer app for auto?
- if you must have one: connectivity





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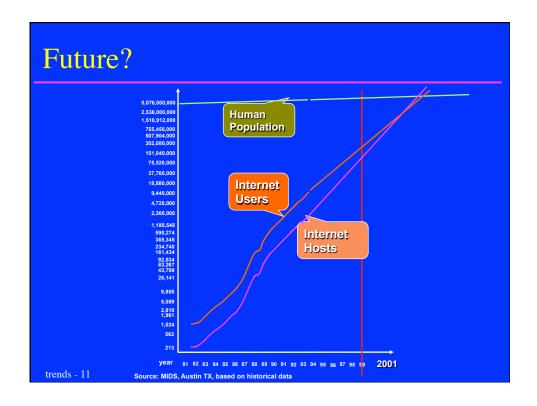
History

- ramp approaching vertical
- doubling rate

hosts 9-10 months

people 6 months

traffic 3 months



People vs. Silicon

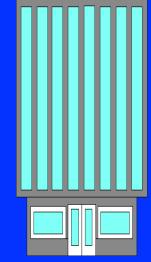
- why the Internet is not like the phone system
- phone system is scaled up as people do mostly
- Internet will scale up as computers multiply
 power controls
 toaster net
 Silicon cockroaches
- phone net growth rate will reduce as services move to web



Apparent Scale

- on the 'Net no one knows your puny'
- low cost of entry
- how can you tell if legit? how can you tell if mail-order is legit?
- empower small company
- large company can lose big



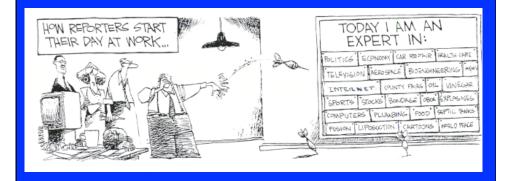


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Collapse of Net, GIF at 11

- Bob Metcalfe was making hay predicting doom or was he?
- Bob was seen as predicting systemic collapse but actually was predicting large scale outages like with other technologies
- problem with trade & popular press
 do not understand technology
 over hype developments
 over hype problems

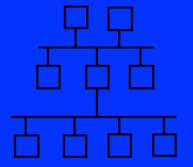
How Reporters Start Their Day



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Systemic Collapse

- the net is not a thing it is a collection of things
- a network of networks
- very hard to bring down too many nets too many operators too many operating procedures



Other Reasons Given for Collapse

- spam
- porn
- monopoly
- Microsoft (IBM, Netscape ...)
- traffic
- S/N ratio

Microsoft[®]



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What's Next?

- computers
- protocols
- applications
- structure
- security

Computers

- smaller
- cheaper
- faster
- more complicated == more support
- regulate types?
- incoming students know more about computers than senior faculty

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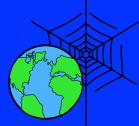
Applications

- the web filled an unseen hole what other holes are there?
- lowered Internet entry requirements mom can surf dad can be a vendor
- now web is all too-ubiquitous client intranet the world is not all nails









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Applications

only know a few of the apps of 2005

email

www

ftp

remote access

"buy" button

• but will these be in the top 10?



Differentiated Services

- is the Internet a one trick pony?
 only 'best-effort' service
 QoS to ISP means 'I will accept your packets"
- the Internet needs multiple "products"
 better reliability for better money
- IETF (standards group) working on QoS technology

coming to your network soon



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IP

- one of IP's strengths is that it can run over anything barbed wire at 2,400 bps to glass at 2.4Gb including wireless
- the world is not homogeneous in any aspect, clearly not in networking
- IP can hide some of the differences

IP anything

IP -- necessary and sufficient

Security

- today the security of the core of the net is quite good
- the edges are a problem shared networks
- very good technology exists
- export control of encryption a problem
- complexity is a problem
- secure web very good
- but who can look at a student's email? and if its encrypted?

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Will the Technology Structure Hold?

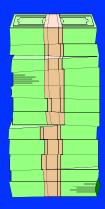
- traffic (both bits & routing info) are stressing current environment
- don't know what the glass will tie to WDM & DWDM
- fog in the way of predicting technology who predicted the web?
 regulations son of CDA
 prices ISDN model

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Money Funnies

- how do you regulate Internet money?
- how do you track Internet money?
- what is taxing jurisdiction?
- what is regulatory jurisdiction?
- anonymous cash only disclose if spent twice



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Will the Social Structure Hold?

- the Internet is aggressively non-national the 1st amendment is a local ordinance
- threat to "order"as information sometimes is
- governments feel they must "protect" citizens
- Internet routes around censorship
- what authority does the FCC have?



Dumb Network

- smarts at edges not in network
 i.e. in the PCs and servers not the network switches
 reverse of telephone network
- means that it is easy to experiment
 only end-systems need to be upgraded e.g. web
- telephone net requires switch upgrade for new features
 - need to wait until the telco thinks it is worth it
- "the power of the Internet is chaos"

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Impact on Education

- same potential for change that the research library created
- ubiquitous on-campus connectivity dorms, wireless in classrooms ...
- distance learning
 issues with faculty incentives
 dilute brand name
 impact on mid-sized colleges?
- content control?what can be on a student web page?

Impact on Service Organizations

- like any other business interacting with suppliers etc.
- equipment control
- visibility to customer
- customer input

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Businesses and the Internet

 shift in basic commerce interaction to real-time over the 'Net



- "just in time" ordering
- electronic ordering based on menus & history
- pure electronic billing & funds exchange
- but note no central management of application deployment

end users will deploy whatever applications they want to this also means businesses do not need "approval" for their own applications

Equipment Control

- the Internet (or actually IP) is getting into everything
 - "toaster net"
- "embed the 'Net" consortium

 Internet on a chip

 In a of tween in most significant squire
 - IP software in most significant equipment pumps to ovens monitor & control
- cheaper than individual connections to equipment "every electrical device"

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Visibility to Customer

- customers will expect to obtain all information they need via the 'Net next week's menu
- may need to be part of a larger picture
 e.g. Harvard "portal pages"
 integrate data from many sources into unified view



Customer Input

- customers will expect to do all interactions over the 'Net
 - pay bills, report problems, order catering, etc work out details of events (timing, services to be offered) menu requests?
- report on quality of services
- note reports can be anonymous



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Fundamental Issues

- on campus & global
- who says who makes the rules?
 all kinds of rules
 rule makers are problem-specific
- who pays for what?e.g., universal accessbrowsers in libraries



Impact on Society

- not the end of the nation state
 but can change balance of power between government & citizen
- content, content
 the dirty pictures are not the "real" problem
 but an easy target "protect the kids"
 do not want to confuse citizens
- a "parent revolution"?

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Complication

• remember the Internet is international



Futures

- it will be called IP
- it will be called the Internet
- convergence will have an impact
- it will always be "about to collapse"
- it will have differentiated services
- commerce will be normal
- continuous content control attempts
- continuous government attempts to "help" "too important" to left alone

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Where Are We?

- not at end, end of beginning? or just starting?
- standing in '64 today would be magic
- what will 2020 look like?hint magic



Dreams

- can strengthen communities as well as threaten
- can empower individual entrepreneurs
 Nova Scotia books & Maine puppets
- broadcast TV vs. Internet





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Worries

- can empower individual demagogues
- can enable big brother
- can destroy privacy
- can create information have-nots
- can exacerbate rich/poor split
- on the Net no one knows you are a nut
- on the Net no one knows you are a twit until you speak (too much)

Threat vs. Promise

- this data network can be both a threat & a promise just like the auto just like the telephone
- it will succeed at being both



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we will see it together

Thank you